

We are here to Keep Adding Value!

KAV Audit Workflow

We all need to do more with less. So you need to know that the resources you have are doing the right things! That means assessing productivity through Outcomes. And evaluating the success of those Outcomes based on the results from the KAV Quality Report. But at some point, you probably want to do some audits of your users. We have a solution that not only allows you to specify the date range, department and/or user you need to audit, but now you can indicate the results of the audit in the system without others being aware of the audit findings. And, of course, it's KAV, so it's all reportable!

Criteria for View 'Auditor Summary'

View Criteria

Outcomes Start Date:	02/07/2023	Q
Outcomes Through Date:	02/21/2023	Q
User selection:	Users for My Department	Q
If single, specify user:	GEUSER	Q
Number of records to audit:	100	Q
Display random records:	Y	Q

OK Cancel

Task Manager

View: Auditor Summary Show: All 152 items

Last Refreshed: 10:01 AM

Preview Instructions

Use the buttons below to view 100 random tasks for the selected user and/or date.

User Detail

Date	Outcomes ...	Comple...	Open	Hold	First Outcome ...	First Outcome ...	Last Outcome ...	Last Outcome At
Department: Accounts Receivable (152)								
User: ALICEA (ALICEA,JEFF) Outcomes (305) days (9)								
02/07/2023	24	22	0	2	Changed FSC	07:40 AM	Changed FSC	03:21 PM
02/08/2023	33	28	0	5	Changed FSC	07:16 AM	Changed FSC	03:17 PM
02/09/2023	36	28	0	8	Changed FSC	07:36 AM	Changed FSC	03:06 PM
02/10/2023	31	25	1	5	Changed FSC to S...	07:10 AM	Changed FSC	03:13 PM
02/13/2023	55	51	0	4	Changed FSC	07:05 AM	Changed FSC	03:13 PM
02/14/2023	24	15	0	9	Changed FSC	10:19 AM	Pending Correcte...	03:06 PM
02/15/2023	33	19	3	11	Pending Correcte...	07:17 AM	Changed FSC	12:06 PM
02/20/2023	63	55	2	6	Changed FSC to S...	07:12 AM	Changed FSC	03:17 PM
02/21/2023	6	0	0	6	Pending Correcte...	07:36 AM	Pending Correcte...	08:54 AM
User: ALICEA (ALICEA,JEFF) Outcomes (363) days (5)								
02/07/2023	133	133	0	0	Changed FSC to S...	09:10 AM	Authorization Up...	04:56 PM
02/10/2023	48	48	0	0	Authorization Up...	03:07 PM	Authorization Up...	04:56 PM
02/14/2023	93	93	0	0	Authorization Up...	09:03 AM	Authorization Up...	04:55 PM
02/17/2023	80	80	0	0	Authorization Up...	09:03 AM	Authorization Up...	05:00 PM
02/21/2023	9	9	0	0	Authorization Up...	08:50 AM	Authorization Up...	09:52 AM
User: BILOTTA (BILOTTA,MARY) Outcomes (202) days (8)								
02/07/2023	25	20	0	5	Changed FSC	02:32 PM	Changed FSC	04:42 PM
02/08/2023	45	29	0	16	Pending Insuranc...	08:49 AM	Pending Correcte...	04:44 PM
02/09/2023	9	8	0	1	Changed FSC	09:08 AM	Adjustment Com...	01:15 PM
02/14/2023	20	18	0	2	Adjustment Com...	09:54 AM	Changed FSC to S...	02:54 PM
02/16/2023	19	16	0	3	Pending Claim Se...	01:28 PM	Changed FSC	04:25 PM

This solution will provide:

- An audit View for a person to audit a user. This could be an actual auditing resource or a management resource.
 - Audit results are hidden from other users
- An Audit Review Response View so the auditor can share the results with the user
- A summary report of the audit findings
- A cool looking scorecard that includes the audit responses and elements of our Quality Report, which provides data on the effectiveness of Outcomes

Let us know if you want to pursue this workflow! Why recreate the solution when we have it all packaged up!



For more information, submit a ticket via KAValry
Or call: (570) 850-8144
Email: kvetovich@kav-consulting.com
Visit: www.kav-consulting.com and **Open a Ticket**